Diagram

Description automatically generated

Actors: Pharmacist, Admin

Main use case: Sale

Functions: Item adding, bill printing and dispatching.

We can see the pharmacist and admin in this use case which are in creating sales process. Payment can be made through cash, card or insurance claim. After initiating the sale, the item will be added to the bill and then the payment will go through. After payment the final phase will be printing out the receipt for the customer. After that, the item will be dispatched and ready for handing over to the customer or made ready for collection.